



Return Policy

We want you to be completely satisfied with your purchase. If for any reason you are not satisfied with your product, you may return it under the following conditions:

Eligibility for Return:

- The product must be returned within **90 days** of the original purchase date.
- The product must be in **its original packaging**, and all parts and accessories must be included.
- The product must be in **resellable condition** (i.e., no damage, excessive wear, or use).
- You must provide a **valid receipt** or proof of purchase.

Return Process:

1. Please ensure that the product is repackaged in its original packaging with all included items.
2. Bring the product, along with the original receipt, to the store where it was purchased or contact our customer service team for return instructions if the product was delivered.
3. Once the return has been inspected and approved, we will issue a **refund** to your original payment method.

Exceptions:

- Products that are **damaged, heavily used, or missing components** cannot be returned.
- **Customized items** cannot be returned.
- **Non-stock items** may be ineligible for return. If they are deemed eligible for return, there will be a restocking fee.

If you have any questions or need further assistance, please don't hesitate to contact our customer service team at 905-574-9090 or sales@gtfrench.ca

Thank you for shopping with us!

HAMILTON

90 Glover Road L8W 3T7
(905) 574-0275 Fax (905) 574-7388
(800) 263-2137 Fax (888) 626-9384

NIAGARA FALLS

4460 Montrose Road L2H 1K2
(905) 374-3434 Fax (905) 374-4034

KITCHENER

844 Courtland Ave. East N2C 1K3
(519) 741-8844 Fax (519) 741-9736